

Michigan SYSTEM COMMUNICATIONS FAILURE

Initial Date: 09/2004
Revised Date: 12/27/2022
Section: 8-12

Communications Failure

Purpose: To allow for continued patient care activities in the event of a communications failure or inability to contact medical control.

Procedure

- 1. With a communications failure or inability to contact medical control, EMS personnel may initiate medical treatment protocols and procedures including interventions identified after the "Post-Medical Control" section.
- 2. Contact medical control as soon as communications can be established and inform them of the situation, including care or procedures rendered.
- 3. Notification to the MCA of the communication failure will occur within 24 hours.
- The electronic patient care record will have a protocol deviation noted and the circumstances around the communication failure described in the narrative section.

NOTE: This procedure is considered a protocol deviation and will only be used in exceptional circumstances.

MCA Name: MCA Board Approval Date: MCA Implementation Date: MDHHS Approval: 12/27/22